C2XCEL Product offering

Network	UCaaS	CCaaS	Security	Cloud	IoT	Misc.

Network

SD-WAN
- Auto-Failover
- Bonding
- Intelligent Routing
- VNF (Virtual Network)
- Firewall
- Application Aware

CONNECTIVITY
- Broadband
- Dedicated Fiber
- Coax
- WISP / Microwave
- 3G/4G/5G Internet
- Satellite Internet
- Circuit Aggregation

MANAGED WIFI
- Internal Network
- Guest Network

SECURITY
- Firewall (Prem / Web)
- Endpoint Security
- Network Security
  Assessment

REMEDIATION
- Circuit Monitoring
- Trouble Ticket Creation

UCaaS

BASIC UCAAS SEAT
- Voice
- Text / SMS
- Video (Zoom)
- Web Conferencing
- Collaboration
  (Slack, Glip, MS
  Teams, etc.)

ADD ONS
- CRM Integration
- Accounting Integr.
- CCaaS Integration
- IVR
- Call Recording
- AI / Sentiment

PREMISE SYSTEMS
- Prem as-a-Service
- SIP Trunks

CCaaS

CCAAS SOLUTION
- IVR
- Analytics
- Performance Mgmt
- Dashboards

DIALER
- Outbound Dialer
- Preview
- Predictive Dialer
- Progressive Dialer

WORKFORCE MGMT

QUALITY MGMT
- AI / Sentiment

CRM INTEGRATIONS

UCAAS INTEGRATIONS

PCI HANDLING

HIPAA HANDLING

GAMIFICATION

ADD ONS
- Accounting Integr.
- Call Recording

Security

IDENTIFY
- Virtual CISO
- Cyber Consulting
- Vulnerability Assess.
- Penetration Test
- Compliance
- Phishing Simulation
- Awareness Training

PROTECT
- Managed Firewall
- Web Security
- Email Security
- Endpoint Protection
- Managed Cloud FW
- Data Protection
- Zero-Trust Framework
- Remote User VPN
- Patch Management

DETECT
- Log Mgmt (SEIM)
- AI Machine Learning
- Intrusion Detection
- Intrusion Prevention
- SOC as a Service

RESPOND
- Incident Response
- Containment /
  Eradication / Restore

Cloud

CONNECTIVITY
- Public Cloud
  Onramps
- Direct Connects
- Express Routes

COMPUTING
- Private Cloud
- Public Cloud
- Bare Metal
- Colocation
- Orchestration

IAAS

STORAGE
- Cloud File Storage
- Colocation
- Managed Backup
- Disaster Recovery

MANAGED SVCS
- Managed O365
- IT Support
- Desktop aaS
- Cloud Migration
- Professional Svcs

SAAS MGMT
- Microsoft Office
- SAP

IoT

SENSORS
- Temperature
- Pressure
- Soil Moisture
  Content
- Video

REPORTING
- Geo-Fence
- Detailed Use
- Velocity /
  Acceleration

Misc.

MOBILITY
- Handsets
- iPads
- Devices

MOBILE NETWORK
- Detail Reporting
- Device Usage Mgmt
- Application Filtering
- Detailed Reporting
- CyberReef Solutions

EXPENSE MGMT
- Wireline
- Mobility

PHYSICAL SECURITY
- Video Surveillance
- Access Cards

SURVEYS
- Ariel Drone Surveys
  ConnexiCore

ANSWERING SVCS
- Ruby Receptionist